

QUALITY MANAGEMENT POLICY

NTH Mobile d.o.o. undertakes to deliver software products and provide services in the area of the defined scope of certification:

Development, management and technical support of multi-channel messaging service and mobile payment system service.

In our business, we respect the applicable internal and national standards and regulations related to the quality of our products and services provided. All our business, products and services are fully compliant with the legal, technical-technological and other requirements, both domestic and foreign, depending on the delivery area and place of our products and services.

NTH Mobile d.o.o. fulfills customer's requirement and complies with the established standards in a defined range of obligations of the utmost importance, so for each software product and provided services, planning and management of process is carried out according to established procedures.

Relationships with customers and suppliers must be based and maintained on mutual trust, especially when adjusting terms, specifications and quality requirements. We have decided to build a process approach in the company and all its organizing units, in order to provide all the necessary resources and achieve the planned business result and reach the set of general and individual quality goals.

We continuously conduct professional training of our employees in order to raise the quality and responsibility for the executions of their daily work task. With a view to continuous improvement of our software products and services quality, we developed new technical and technological solutions and after their adoption, we accept them as new standard solutions.

NTH Mobile d.o.o. maintains a quality management system, which determines and permanently improves the quality of manufactured and delivered products and services provided. The international standard ISO 9001:2015 requires regular monitoring and evaluation of the quality management system, both internally and externally, by the organization authorized for certification. We will endeavor to preserve and defend the obtained recognition, certificate and the future controls.

The assessment of the quality management system is carried out once a year, and the planned internal revisions are the basis for taking corrective measures, risk and opportunity analysis and constant control of all work activities in the development of the quality management system in the future periods.

Periodic control of the Quality Management Policy ensures its continued adequacy. The policy is available to all interested parties and is communicated to all who work for and on behalf of NTH Mobile d.o.o.

In Varaždin, 29.05.2023.

NTH Mobile d.o.o.

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